

Email Security Tips

1. **Carefully Review Email Content:** Pay close attention to the email's content. Be cautious if the sender asks you to contact them privately instead of via email.
2. **Identify Low-Level Scams:** Scams often initially request action without specifying details in the email e.g. can you help me with something?
3. **Managerial Pressure:** Scammers will sometimes check sources like LinkedIn or the company website to see who has authority then make suspicious requests of their team.
4. **Beware of Spoofed Emails:** Hackers may spoof legitimate emails to appear as if they are from someone you know.
5. **Handle Sensitive Data with Caution:** If asked for sensitive information, be on high alert. Verify the request by contacting the sender through a separate email or, preferably, a phone call. Do not use the phone number provided in a suspicious email's signature.
6. **Do Not Interact with Suspicious Emails:** Do not reply or click any links. Notify us immediately if you find an email suspicious.
7. **Monitor Unrecognized CC'ed Mailboxes:** Keep an eye out for unfamiliar email addresses in the CC field.
8. **Verify Sender's Email Address:** Double-check the sender's email address, as it may not match the person they are impersonating.
9. **Block Suspicious Email Addresses:** In Outlook, right-click the email in the list, go to Junk, and select Block Sender.
10. **Spam Filter Settings:** Your spam filter is set to low. We do not recommend increasing it, as it may classify many external collaborators' emails as spam, especially if they send frequent emails.
11. **When in Doubt, Contact Us:** If you are unsure about any email you receive, do not hesitate to call us for verification before interacting with it. It is better to be safe than sorry.